



EFD Corporation

Mentor

Support Center

Support Center Site ID WAC (Web Access Code)

WAC WAC Support Center

What is a Web Access Code (WAC)?

- It is a system-generated code that is used in a two-factor authentication (WAC + Site ID) to ensure that customers are authorized for the correct site.

Is a WAC required for registration?

- No. If a WAC is provided at the time of registration, the customer is automatically registered and can login immediately.
- If they don't have their WAC it will take up to one business day for manual registration by our admin team.

Where can I find my WAC?

- The WAC is included in the 'Welcome' email sent to the Main Contact / Site Admin at the time of order. Please encourage these contacts to share this email to anyone at their site who will need Support Center access.
- The Site Admin can also use the new 'Invite User' functionality in Account Center, which sends the correct Site ID and WAC to the new user.

[Site ID](#) [WAC](#)

Easy Registration and Sign In – New User without Site ID & WAC

1 **SIEMENS**
Register for Support Center access

2 Please check your inbox and validate your email to finish setting up your account.
I've Verified My Email

3 Do you know your Site ID and Web Access Code (WAC)?
Yes No

4 **SIEMENS**
I know my Site ID and WAC

Product
— Select Product —
Please let us know for which Siemens software product you need support

I know my Site ID and WAC

First Name
Last Name
Address Line 1
Address Line 2
City
Postal Code
Country
State/Province
Phone
Company
Job Title
Register

[Site ID](#) [WAC](#)

Easy Registration and Sign In – New User with Site ID & WAC

1 SIEMENS *Ingenuity for life*

2 Please check your inbox and validate your email to finish setting up your account.

3 Do you know your Site ID and Web Access Code (WAC)?

4 Site ID: 10672 Web Access Code (WAC): 1+57+72

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Registration process is completed immediately



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